



All you need to know for a **#SAFESTAY** at The Waterfront Hotel, Spa & Golf.

Arrival



Car Parking: Where possible, please park in alternate parking spaces.



Self Check-In: We now have self check-in kiosks at reception for a contactless check-in.

Social Distancing: Around the hotel you'll notice floor markings, posters, banners & perspex protective screens. Please adhere to the guidelines and keep a safe distance from others.



Cleaning: We've increased cleaning and sanitation for all areas. We'll focus more attention on high traffic areas and guest touch points. Also notice our hand sanitiser dispensers placed around the hotel.



Cashless: We've removed the need for cash payments across site. All your payments can be made by debit and credit card.

Your Bedroom: Bedrooms are deep cleaned before every stay and all non-essential items have been removed. After the deep clean your room is sealed and nobody will enter before your arrival. Housekeeping will only enter again if your stay exceeds 3 nights.



Food and Beverage: Our restaurant layout has been changed to promote social distancing and safe dining. A new food ordering portal is now in place to offer low contact when dining.

Check Out: For a completely contactless check out, you can use our express check-out service.



Room Service: If you'd like to order room service you can via the portal in your room. We will then ensure you receive a contactless delivery.



#SAFESTAY



You, Me & Trust