



Here at The Waterfront hotel, we're committed to ensuring that your stay is a safe one. Our new measures are for the safety of both our fantastic guests and team members.



Car Parking: Where possible, please park in alternate parking spaces.



We have also installed a hi-tech thermal imaging system to detect remotely, if a temperature is higher than normal.



Social Distancing: Around the hotel you'll notice floor markings, posters, banners & perspex protective screens. Please adhere to the guidelines and keep a safe distance.



Automatic hand sanitisers have been installed throughout the building.



Cleaning: We've increased cleaning and sanitation for all areas. We'll focus more attention on high traffic areas and guest touch points.



Cashless: We've gone cashless. You can now make all of your payments by debit or credit card.

Your Bedroom: Bedrooms are deep cleaned before every stay and all non-essential items have been removed. After the deep clean your room is sealed and nobody will enter before your arrival.



Food and Beverage: Our restaurant layout has been changed to promote social distancing and safe dining. A new food ordering portal is now in place to offer low contact when dining.

Check Out: For a completely contactless check out, you can use our express check-out service.



Room Service: If you'd like to order room service you can via the portal in your room. We will then ensure you receive a contactless delivery.

